TROUBLESHOOTING GUIDE FOR PROBLEMS REGISTERING OR LOGGING IN

If you are having trouble registering as a member or logging in

You will not be able to log in unless you have already registered as a member, by clicking on "Register for a GPG Account". If you can't remember whether you have registered or not but are having trouble logging in, then try registering.

Ensure you are using your email address as shown on the club's membership list. No other email address that you may use will work.

If your computer uses VPN, turn it off.

If you don't receive the email message asking you to enter a verification code, check the junk/spam mail folder in your email account.

If you are having trouble resetting your password

If you don't receive the link to reset your password, check the junk/spam mail folder in your email account.

Also see points above regarding problems logging in.

If you are a new club member

You may not yet be set up in our website database. Please send an email to gallerygrapevine@yahoo.com to request assistance.

If you have recently changed your email address

Even if your email address has been revised on the club's membership list, it may not have been revised on the website. Please send an email to gallerygrapevine@yahoo.com to request assistance.